

**Electronic Health Library
of British Columbia**

**Year in Review
2024**



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The Electronic Health Library of British Columbia ensures equitable access to essential online health resources for BC's and the Yukon's health care and post-secondary communities.

Message from the Chair

2024 was a year of focus, growth, and responsiveness for eHLbc. As the need for equitable, evidence-based health information expands across British Columbia and the Yukon, our consortium continues to deliver real value through strong partnerships and collaborative licensing.

I am incredibly proud of the work we have accomplished this year. We've strengthened our infrastructure, renewed critical core and opt-in resources, and ensured that health knowledge remains accessible to frontline care providers, students, researchers, and educators. We've supported members through significant changes, including the closure of the CPSBC Library and its withdrawal from the Core Suite, and worked to mitigate impacts while advocating for consortial needs.

The launch of BC's first new medical school in more than 50 years at Simon Fraser University, the growth of rural medical training, and the urgent need for credible research in an era of misinformation all underscore one thing: the demand for robust, shared health information services is stronger than ever. Together, eHLbc is ready to meet that need with resilience, innovation, and an unwavering commitment to equitable access for every community we serve.

Todd Mundle

University Librarian, Kwantlen Polytechnic University
eHLbc Management Committee Chair



Expanding Medical Education in BC

In 2024, Simon Fraser University announced it would move forward with establishing BC's first new medical school in over 50 years. Located in Surrey B.C. and focused on primary care, this initiative will increase demand for medical education infrastructure - including robust library and information services.

eHLbc by the Numbers: 2024 Snapshot

A year in review of impact, reach, and collaboration.

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Member organizations working together

eHLbc links students,
researchers, and clinicians
with trusted, evidence-based
health resources.

Value & Savings

Strategic group licensing brings significant
savings to members.

**\$6.6 million
in Core Suite savings**

**30% average discount
on opt-in products**

Collaboration

Strength Through
Partnerships.

**4 multi-consortial
agreements**

Licensed Resources

Foundational health resources to
meet member needs.

**10 Core Suite resources
renewed**

**16 opt-in products
licensed**

Member Support

**1 new member orientation
course**

**30% discount on resource
management software**

**Dozens of tech support
issues resolved**

Community

Supporting students
to professionals -
trusted health
information at every
stage of practice

Strengthening Licensing Infrastructure

eHLbc's main objective is to ensure equitable access to vital online health resources for BC's and Yukon's healthcare and post-secondary communities. Ensuring the smooth operation of consortial licensing infrastructure is crucial to achieving this goal.

2024 Accomplishments:

- Renegotiated a 3-year license for ConsortiaManager (with 30% discount) via Consortia Canada.
- Completed the upload and reorganization of 100% of eHLbc license documents into ConsortiaManager.
- Negotiated low inflationary increases for EBSCO renewals in partnership with Western Consortia.
- Trained two UBC iSchool co-op students in e-resource licensing and renewal workflows.
- Posted all "Tip of the Month" emails to ConsortiaManager as reusable training aids.



Supporting
Scalable,
Cost-Effective
Access

Core Suite: Access to Key Health Resources

The Core Suite is a foundational, multi-year collection of essential health resources that all eHLbc member organizations can access, providing significant value to the entire consortium.

2024 Accomplishments:

- Renewed the Core Suite's 10 databases (including CINAHL Complete, MEDLINE, LWW Total Access, and PsycINFO).
- Mitigated financial impact from the College of Physicians and Surgeons of British Columbia (CPSBC) Library's closure:
 - Recovered outstanding payments.
 - Renegotiated pricing to reduce budget shortfall.
- Initiated Core Suite Renewal (2026-30):
 - Formed a Core Suite Team.
 - Conducted a member-wide input survey.
 - Presented commitment plan at fall Management Committee meeting.

Growing Opt-in Resources

eHLbc leverages the collective subscription power of its member organizations to secure substantial discounts on health information resources.

2024 Accomplishments:

- Renewed 16 opt-in resources, including:
 - Clinical Skills (Elsevier), (also negotiated a 5-year extension for the license, beginning Dec. 31, 2025).
 - JBI Tools, PsychiatryOnline, DSM-5, SPORTDiscus, and others.
- Partnered with Consortia Canada, COPPUL, and BC ELN to coordinate and strengthen several licensing agreements.
- Completed a feasibility review of top-ranked products from the most recent Product Selection Process, culminating in a detailed outcomes report.
- Initiated a review of the internal product selection workflow to streamline the process and improve responsiveness to member needs.



Rural & Northern Medical Training

UBC's Northern Medical Program and new Rural Immersion residency are extending medical training to northern and rural BC, underscoring the need for accessible e-resources in these communities.

Stronger Together

eHLbc is an active participant in Consortia Canada, a group of library consortia that cooperatively licenses electronic resources and works on common goals. In 2024 eHLbc collaborated with fellow Canadian consortia to:

Secure low common inflationary renewal rates on EBSCO-licensed resources.

License electronic resources on behalf of members.

Negotiate a three-year term for ConsortiaManager — software used to manage licensing infrastructure — at a 30% discount.

Empowering & Supporting Members

The eHLbc Administrative Centre provides ongoing support and advocacy to member organizations.

2024 Accomplishments:

- Acted as a communications hub for EBSCO UI changes and concerns among members:
 - Compiled shared feedback and updates.
 - Liaised between the vendor and member organizations.
 - Hosted a watercooler peer support session.
- Launched an eHLbc Orientation Course (30-minute asynchronous module).
- Held virtual launch with ~20 attendees.
- Responded to queries from: Nurses and Nurse Practitioners of British Columbia, Michael Smith Health Research BC, Provincial Nursing & Allied Health Council, and Adams Lake Indian Band Health Centre.



More than licensing alone, eHLbc actively supports the professional growth of its members. eHLbc recognizes that knowledgeable, skilled library staff are vital to a resilient health information ecosystem. Alongside expert training sessions and peer-to-peer learning opportunities, eHLbc maintains a growing archive of webinars available on-demand, ensuring that staff across all member organizations can build and share expertise whenever they need it.

Looking Ahead: 2025 Priorities

Priorities for the consortium include:

- Finalizing the Core Suite 2026-2030 agreement.
- Improving the New Product Selection process.
- Expanding asynchronous and peer-led learning.
- Continuing to support resilient, cost-shared licensing infrastructure.

eHLbc Member Organizations

Alexander College	Northern Health Authority
British Columbia Association of Kinesiologists	Northern Lights College
British Columbia Institute of Technology	Nurses and Nurse Practitioners of BC
Camosun College	Okanagan College
Canadian College of Naturopathic Medicine	Physiotherapy Association of British Columbia
Capilano University	Providence Health Care
Coast Mountain College	Provincial Health Services Authority
College of New Caledonia	Registered Massage Therapists' Association of BC
College of the Rockies	Selkirk College
Columbia Bible College	Simon Fraser University
Douglas College	Speech and Hearing BC
First Nations Health Authority	Thompson Rivers University
Fraser Health Authority	Trinity Western University
Health and Human Services Library (Ministry of Health and Ministry of Children and Family Development)	University of British Columbia
Health Employers Association of British Columbia	University of Northern British Columbia
Health Regulatory Hub Library	University of the Fraser Valley
Interior Health Authority	University of Victoria
Island Health Authority	Vancouver Coastal Health Authority
Justice Institute of British Columbia	Vancouver Community College
Kwantlen Polytechnic University	Vancouver Island University
Langara College	WorkSafeBC
Nicola Valley Institute of Technology	Yukon Health and Social Services
North Island College	Yukon University

eHLbc Management Committee

Chair	Todd Mundle, Kwantlen Polytechnic University
Vice-Chair	Connie Bolding, Interior Health Authority
Post-Secondary Sector Representatives	Megan Crouch, Simon Fraser University Katharine Shipley, Douglas College
Health Sector Representatives	Chantalle Jack, Provincial Health Services Authority Shannon Cheng-Gornall, Provincial Health Services Authority
Affiliate Sector Representative	Daphne Hamilton-Nagorsen, WorkSafeBC

Financials

Funded by members, eHLbc is a self-sustaining organization operating on a cost-recovery basis.

eHLbc Administration

		2023/24 Actuals	2024/25 Projected
Revenue	Carryforward	24,041	15,491
	Full Member Fees	126,579	122,740
	Affiliate Member Fees	10,500	9,800
	Miscellaneous Revenue (includes prepayments, etc.)	5,572	2,500
Total Revenue		166,691	150,532
Expenditure	Coordination and Staffing	124,874	127,371
	Strategic Planning Event	14,625	n/a
	Administration/Communication/Governance	458	1,500
	Technology Infrastructure (including ConsortiaManager)	11,243	12,000
	Website Upgrade to Drupal 9	n/a	5,000
Total Expenditure		151,200	145,871
Revenue over Expenditure (Carryforward)		15,491	4,661

Licensing Programme

		2023/24 Actuals	2024/25 Projected
Revenue	Carryforward	229,298	182,761
	Member Cost Contributions (Core Suite & Opt-in)	4,842,807	4,963,266
	Affiliate Member Contributions (Core Suite)	36,401	34,972
	Miscellaneous Revenue (includes prepayments, etc.)	116,787	140,676
Total Revenue		5,225,293	5,321,674
		2023/24 Actuals	2024/25 Projected
Expenditure	Payments to Vendors (Core Suite & Opt-in)	4,973,209	5,103,921
	Full Member Subsidy	36,401	34,972
	Core Suite Gap Coverage - Year Two	32,922	n/a
	Core Suite Gap Coverage - Year Three	n/a	33,244
Total Expenditure		5,042,532	5,172,137
Revenue over Expenditure (Carryforward)		182,761	149,537

2023/24 and 2024/25 Carryforwards: Spending gap coverage resulting from an organization's withdrawal from the Core Suite (2022 to 2026) & Special project funding.

eHLbc Licensed Resources

Core Suite

APA PsycArticles
APA PsycInfo
Biomedical Reference Collection: Comprehensive Edition
CINAHL Complete
eBooks Nursing Collection
Evidence Based Medicine Reviews
LWW Total Access Collection 2024 with Neurology
EBSCO Medline with Full Text
OVID Medline

The Core Suite, available to all eHLbc members, includes 5,500 full-text journals, 800 ebooks, 25 million citations and abstracts, and 740,000 evidence-based reviews. Members can opt into additional resources based on budget and needs.

Opt-in Agreements

Ageline

Alexander Street Press Video Online

American Psychiatric Association Products (DSM-5 Library, Introductory Textbook of Psychiatry, PsychiatryOnline Core, PsychiatryOnline Premium, Psychotherapy Library)

Clinical Skills (Clinical Skills Core, Pediatric Nursing, Perioperative Nursing, Respiratory Therapy)

DynaMed

EBSCO Discovery Service (EDS)

Full Text Finder (eHLbc House Account)

Health Source Package & Nursing Reference Center (Health Source Package, Health Source Package and Nursing Reference Center Plus)

Joanna Briggs Institute (JBI) Database (JBI Complete Package, JBI EBP Database and Journal Package, JBI Research Package)

Lippincott Williams & Wilkins (LWW) Joanna Briggs Institute (JBI) Book Collection (perpetual purchase 2011)

Ovid Products (Health and Psychosocial Instruments, OVID User Licence, EMBASE)

Medline Upgrade (MEDLINE Complete)

Primal Pictures / Anatomy TV (perpetual purchase 2020/21)

SPORTDiscus Index / SPORTDiscus with Full Text