



Year in Review 2010 - 2011

Electronic Health Library of BC

e-HLbc



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November 2011

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2010/2011 held many successes for the Electronic Health Library of British Columbia (e-HLbc). e-HLbc added new resources licenses, renewed the core suite for its sixth year, and grew its membership to 43 organizations.

The 2010/11 Year in Review offers an overview of e-HLbc, 2010/11 highlights, measures of success, and a look at the year ahead.

1. e-HLbc: Providing Essential Health Information to the Region

What is e-HLbc?

The Electronic Health Library of British Columbia (e-HLbc) is a consortium of health and post-secondary libraries across British Columbia and Yukon, working to provide all health learners, practitioners, educators, and researchers in the region with reliable and equitable access to electronic health resources. e-HLbc is a project of the BC Academic Health Council.

e-HLbc membership provides institutions with access to a core suite of health resources. The core suite is a foundation of information for health instruction to learners and research material for practitioners, educators, and researchers. This suite provides access to approximately 1,500 full text journals, 360,000 evidence-based reviews, and abstracting and indexing for over 11,000 journals from the medicine, health and allied health fields.

e-HLbc also provides members with a forum for collaboration between the education and health sectors – a crucial component to facing the challenges of providing quality care to BC and Yukon residents.

Who Benefits from e-HLbc?

e-HLbc benefits the regional health community and its residents, including:

- 110,799 health practitioners
- 187,127 learners, educators, and researchers
- 43 institutional members in health, post-secondary and government sectors
- Plus: all residents of British Columbia and Yukon benefit by having health practitioners with access to high-quality health resources.

e-HLbc's Core Suite

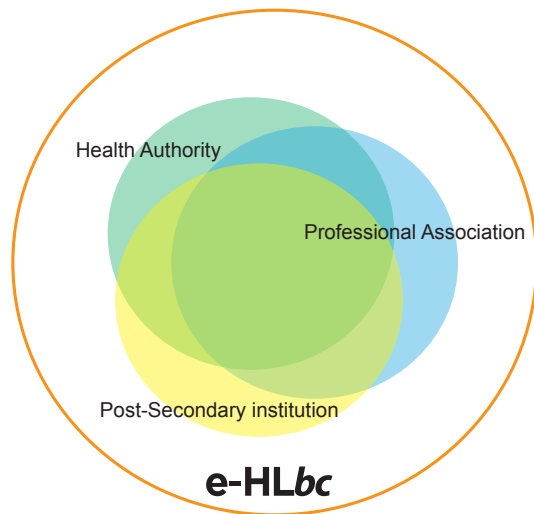
- Biomedical Reference Collection: Comprehensive Edition
- CINAHL with Fulltext
- Evidence Based Medicine Reviews
- LWW Total Access Collection
- MEDLINE with Full Text
- Ovid MEDLINE
- PsycARTICLES
- PsycINFO

What is the Value of e-HLbc?

Regional cost savings

Before e-HLbc, learners and practitioners were often licensed to access health databases through more than one institution.

For example, health practitioners were covered by licenses through their health authority, their professional association and, if they were clinical faculty, a post-secondary institution. This resulted in duplicate or triplicate costs. Licensing at the provincial level eliminates duplication of expenditures, saving money.



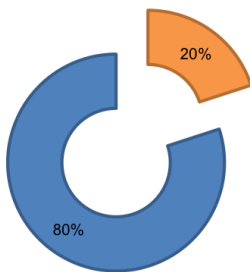
e-HLbc eliminates redundant duplicate and triplicate licenses for individuals, freeing valuable resources for other needs.

Organizational cost savings

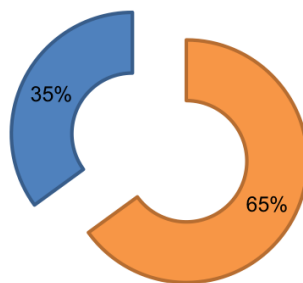
By licensing for 43 organizations across BC and Yukon, e-HLbc leverages larger numbers to garner better pricing for members. In 2010/11 members enjoyed the following discounts negotiated through e-HLbc:

- 20% off of retail price – American Psychological Association
- 45% - 90% off of retail price – Ovid
- 50% - 55% off of retail price – EBSCO

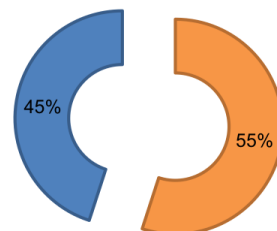
e-HLbc discount for APA



Ovid discount (sample)



EBSCO discount



■ Saving
■ Cost

In other words ...

- \$2,431,886.79 (USD) was the estimated retail cost for e-HLbc's core suite in 2010/11.
- \$1,288,900 (USD) was the approximate cost of licensing the same suite in 2010/11.
- 47% estimated total savings licensing the core suite through e-HLbc.

Resource savings

e-HLbc provides a service that saves organizations valuable resources and staffing time by decreasing members' interlibrary loan costs as well as reducing staff time spent on negotiations, marketing, and technical support. Resources saved by working through e-HLbc leave busy staff free to do what they do best – assist clients and support their organization.

II. Essential Partners

BC Academic Health Council

The BC Academic Health Council (BCAHC) is a federation of independent and publicly funded health care and post-secondary organizations in BC, as well as related government ministries. It functions primarily as a networking and facilitating agency. The BCAHC coordinates and administers collaborative initiatives in order to optimize the effectiveness of relationships among health practitioners, health educators, and health researchers and their respective organizations.

e-HLbc was formed in response to a 2003 meeting convened by BCAHC, which examined the benefits of a provincial health library consortium. BCAHC remains the host institution of e-HLbc.

BC Electronic Library Network

The e-HLbc Management Committee and the BC Academic Health Council selected the BC Electronic Library Network (BC ELN) to serve as the Administrative Centre for e-HLbc. BC ELN provides services to e-HLbc including project management, license negotiations, and communications.

Members

The individual and collective ongoing contributions of librarians and administrators from the post-secondary and health care sectors continue to make e-HLbc flourish.

III. Governance

As an initiative of the BC Academic Health Council accountable to its Board of Directors, e-HLbc is governed by Management and Steering Committees that are composed of representatives from member organizations.

The grassroots engagement and active participation of members is critical to the success of e-HLbc. With the expertise, passion, and commitment of Management and Steering Committee members guiding the consortium, e-HLbc will continue to

meet the existing and changing needs of health learners, practitioners, educators, and researchers across British Columbia and Yukon.

IV. 2010 - 2011 Achievements & Value Added

Use of e-Resources

Users at e-*HLbc* member institutions continue to benefit from having access to e-*HLbc*'s core suite of resources. Consortial use statistics affirm the ongoing relevance of e-*HLbc* databases.

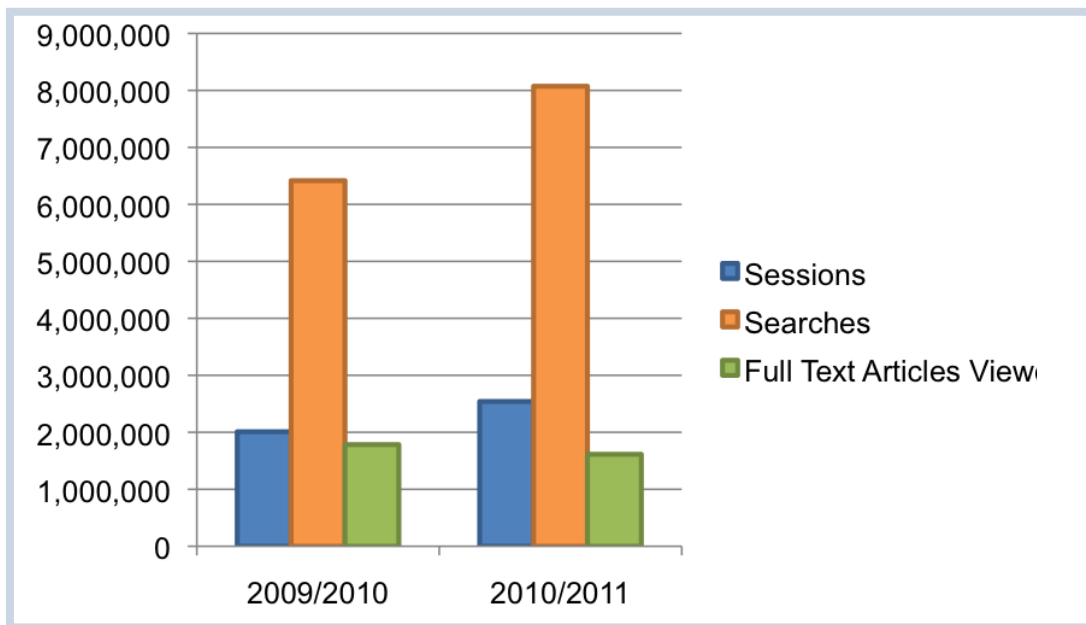
From April 1, 2010 to March 31, 2011:

- 2,540,803 sessions were executed on e-*HLbc* databases
- 8,073,128 searches were performed using e-*HLbc* databases
- 1,613,845 full text articles were retrieved from e-*HLbc* databases

As the total costs for licensing the core suite amount to approximately \$1,288,900, the cost per use remains low compared to standard costs for information in the health science disciplines:

- \$0.51 = Cost per session
- \$0.16 = Cost per search
- \$0.80 = Cost per full text viewed

Compared to last year, members have seen increases in the amounts patrons have used and searched e-*HLbc* resources.



Strategic Planning Event

On February 23 and 24, 2011, representatives of full and affiliate member organizations, and e-HLbc staff, participated in a strategic planning session. Participants engaged in exercises designed to build upon topics that emerged from stakeholder interviews.

The results of the strategic planning session include a new working group that developed a draft of e-HLbc's Visions, Values, and Directions (currently under review).

New Website

The e-HLbc administrative centre worked throughout the fiscal year with the local development firm Raised Eyebrow to plan, execute and test a new consortial website built with Drupal. Being open source, scalable, and easily modified, Drupal is a perfect fit for e-HLbc's communication strategy of constant and iterative improvement.

This platform increases the ease of sharing, storing and accessing e-HLbc information, and encourages interactivity not possible using the previous site.



e-HLbc Strategic Planning Event, February 24, 2011

Provincial Training

The Administrative Centre arranged vendor training with both EBSCO and Ovid representatives in Victoria, Vancouver and Kelowna in October 2010. All sessions were well attended and well received.

V. The Year Ahead

Core Renewal

The core suite is renegotiated every 3 years with vendors EBSCO and Ovid. The core resource suite is due for renewal on April 1, 2012.

Starting in January 2011, the e-HLbc Administrative Centre gathered critical information, and began to engage in vendor negotiations. The administrative centre has provided a recommendation on negotiations to the Management Committee, and will be communicating information with the Steering Committee and other stakeholders.

Boutique Licensing

Consortium members may opt-in or out of boutique resources, as their priorities and budget dictate. Participation is not required. Currently, e-HLbc offers five boutique resources. e-HLbc is actively working towards collaborations with consortia such as BC Electronic Library Network (BCELN), the Health Knowledge Network (HKN) and others in order to offer further value and selection in boutique resources. Boutique licenses are typically negotiated for a one-year term.

Current Boutique Resources:

- Canadian Health Research Collection
- Electronic Compendium of Pharmaceuticals and Specialties (e-CPS)
- e-Therapeutics+
- SPORTDiscus
- SPORTDiscus with Full Text



e-HLbc Strategic Planning Event, February 24, 2011

Strategic Plan

The goal of e-HLbc's Strategic Plan is to specify the vision, values, and high-level direction for e-HLbc in the coming years. When the overall directions are confirmed, further work and consultation will take place on priorities, strategies, and deliverables.

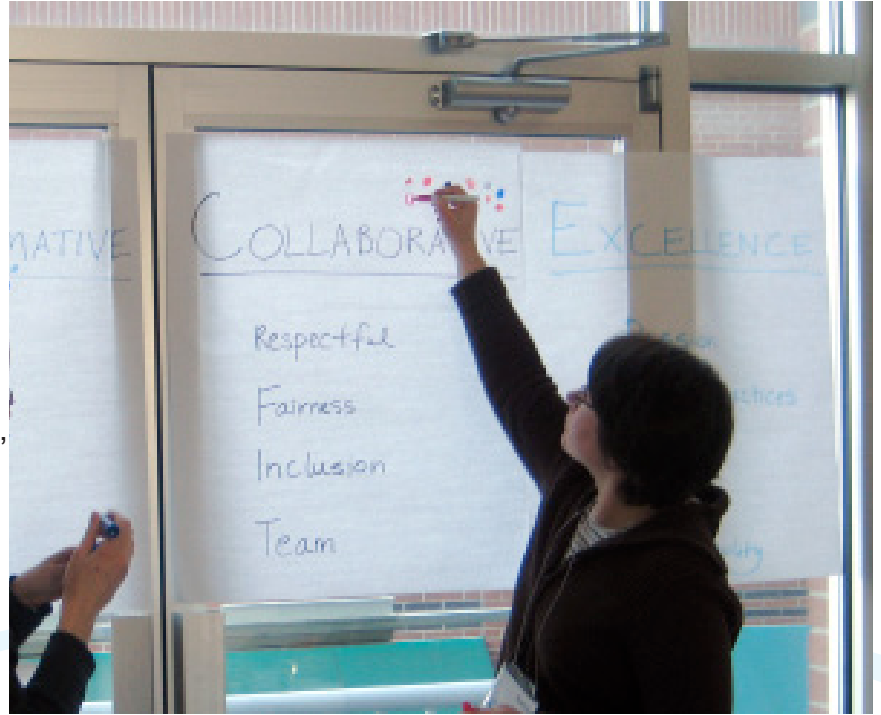
The next steps to establishing a final draft of the Strategic Plan include its presentation to the Steering Committee at their Fall 2011 meeting for decision and vote. Once approved by the Steering Committee, the e-HLbc Strategic Plan will be submitted to the BC Academic Health Council Board of Directors for ratification. Designed to be a living document, the e-HLbc Strategic Plan is the physical product of an iterative process. After the e-HLbc Strategic Plan is approved, it will be actively developed and used as the basis for operational planning and reporting for accountability.

New Members and Collaborations

e-HLbc will continue to actively encourage potential new members, striving to expand and diversify its membership. Similarly, e-HLbc is seeking out new collaborative ventures with other consortia, with the aim of providing additional value and resources to members, and to strengthen its position as a leader in post-secondary and health information communities.

VI. Regional Impact of the Loss of e-HLbc

e-HLbc provides the entire BC and Yukon academic and health care community with regional, consistent, high quality, cost-effective, and equitable health library resources that support and improve practice, education, and research. Without e-HLbc, health and post-secondary libraries across the province would experience:



e-HLbc Strategic Planning Event, February 24, 2011

Increased costs

Licensing a core suite of health resources for both the post-secondary and health sectors allows e-HLbc to leverage larger numbers to garner substantial discounts on expensive health information resources. Without e-HLbc, individual institutional costs would rise significantly.

Loss of equity

Through e-HLbc, all health practitioners and students in the region have access to the same set of health information resources. Since costs for licensing these resources would rise significantly were institutions licensing these materials individually, without e-HLbc many health authorities and smaller post-secondary institutions would find licensing these critical resources impossible. Health learners, practitioners, educators and researchers at these organizations would be deprived of key health information, resulting in a negative impact on students' learning outcomes and patient care.

Decreased collaboration between health and post-secondary sectors

e-HLbc serves as a major strategic forum for effective collaboration, partnership and leadership by library leaders in health care and education. Without e-HLbc, there would be no forum to communicate, develop consensus on strategic planning, and identify strategies for achieving those objectives.

e-HLbc Members

BC Association of Kinesiologists*
BC Association of Speech Language Pathologists and Audiologists*
BC Institute of Technology
Camosun College
Capilano University
College of New Caledonia
College of Physicians & Surgeons of BC
College of the Rockies
Douglas College
Fraser Health Authority
Interior Health Authority
Justice Institute of British Columbia
Kwantlen Polytechnic University
Langara College
Massage Therapists' Association of British Columbia*
Ministry of Advanced Education
Ministry of Children and Family Development
Ministry of Health
Nicola Valley Institute of Technology
North Island College
Northern Health Authority
Northern Lights College
Northwest Community College
Okanagan College
Physiotherapy Association of British Columbia*
Providence Health Care
Provincial Health Services Authority
Royal Roads University
Selkirk College
Simon Fraser University
Thompson Rivers University
Trinity Western University
University of British Columbia
University of Northern British Columbia
University of the Fraser Valley
University of Victoria
Vancouver Coastal Health Authority
Vancouver Community College
Vancouver Island Health Authority
Vancouver Island University
WorkSafeBC*
Yukon College*
Yukon Health and Social Services*

* Affiliate member

Management Committee Members

Anita Cocchia
BC Electronic Library Network

BJ Gdanski
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April Haddad
Justice Institute of British Columbia

Kathy Hornby
University of British Columbia

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Grace Makarewicz
Langara College

Cathy Rayment
Provincial Health Services Authority

Ruth Rochlin
Interior Health Authority

Administrative Centre

Leigh Anne Palmer
Anita Cocchia
Reece Steinberg

and other BC ELN Administrative Centre staff:
Gordon Coleman
Korinne Hamakawa
Heather Morrison
Sunni Nishimura