

Electronic Health Library of BC: Year in Review 2022



From Students to Professionals: A British Columbia with excellent and equitable access to trusted health information.

A Message from the Chair

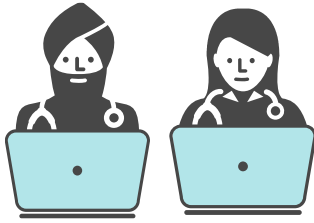
Access to online health resources that support learning and clinical care is as important as ever. Students, researchers, and health professionals in BC and the Yukon rely on the quality content available through eHLbc, from electronic journal databases to evidence-based medicine reviews. In 2022 eHLbc successfully renewed the Core Suite – a multi-vendor bundle of critical electronic health resources – for another four years. This is an accomplishment worth celebrating: the Core Suite provides end users with access to critical health information, and eHLbc members benefit from substantial discounts and stable pricing over the four-year term.

Further successes for the consortium in 2022 include achieving low inflationary increases on renewals of EBSCO-licensed resources, transitioning to ConsortiaManager, a more robust licensing management tool, and expanding the consortium’s learning opportunity series with additional webinars. eHLbc continues to offer significant benefits to member organizations, as evidenced by the achievements outlined in this report. I am proud of the work our consortium has accomplished this year, and it is a pleasure to share this Year in Review for 2022.



Photo 1: Debbie Schachter, eHLbc Management Committee Chair and Associate Vice-President, Students, Langara College

The Value of Participation



eHLbc brings huge benefits to member organizations and their patrons:

- Over 745,000 electronic journals, ebooks, videos, and point-of-care tools are available to members.
- 600,000 students, educators, researchers, and health professionals have access to online health resources thanks to eHLbc.
- For just \$4.95, students and health professionals have 24/7 access to a full year of Core Suite resources.
- Besides the Core Suite, members can choose from 14 opt-in agreements for health resources, with discounts averaging 30%.
- 51 health, post-secondary, and government sector organizations collaboratively leverage their acquisition dollars.
- The eHLbc consortium negotiates steep discounts on behalf of participating members and saves the group time and money.
- Members collectively save 6 million dollars on the Core Suite alone thanks to consortial pricing.

Member Quote:

“The Core Suite includes the essentials of the products we use as library professionals and forms the backbone of the resources that our clinical staff use to access evidence-based information that supports quality healthcare delivery.”

- Ken McFarlan, Library Services Manager, Island Health Authority

Licensing Support

eHLbc negotiates licences for critical health resources on behalf of members. By leveraging group numbers, eHLbc achieves steep discounts and extends members' acquisition dollars. Centralized coordination further saves members time and money.

2022 Achievements

Low Increases: By working in concert with other western consortia, eHLbc negotiated low inflationary increases on renewals of EBSCO-licensed resources. eHLbc members benefit from stable pricing and the collaborative approach results in system-wide equity for organizations in western Canada.

New Upgrade Options: At the request of members, eHLbc negotiated the option for member organizations to upgrade EBSCO's MEDLINE Full Text, which is part of the Core Suite, to MEDLINE Complete. CINAHL Ultimate was also added as an upgrade option to CINAHL Complete (available in 2023).

Updated Infrastructure: In 2022, eHLbc successfully transitioned its outdated licensing and invoicing infrastructure to ConsortiaManager, a platform designed specifically for managing consortial workflows. Member staff can now explore and manage licence offers, renewals, and billings in one convenient location.

Student Involvement: The eHLbc Office trained and supervised two UBC iSchool students on ConsortiaManager and licensing renewals work. eHLbc gained from the additional staff support, and students acquired deeper understanding of consortial licensing.

Member Quote:

"For our organization, the value of the Core Suite is excellent. It is a very good set of resources for a very good price."

- Carol MacFarlane, Librarian, BC College of Nurses and Midwives

Core Suite of Resources

The Core Suite is a multi-year, multi-vendor bundle of reputable health databases and resource collections that all eHLbc member organizations have access to. The Core Suite includes: 800 electronic books, 5,500 full text journals, 740,000 records to evidence-based reviews, and 25,000,000 bibliographic citations and abstracts.

2022 Achievements

eHLbc successfully renewed the Core Suite for another four-year term (2022-2026), ensuring BC and the Yukon's students, researchers, and health practitioners have uninterrupted access to critical health resources. Work included:

- Negotiating pricing with vendors and reviewing EBSCO and Ovid licence agreements
- Communicating with member organizations throughout the renewal process with timely email updates and additional tools like:
 - a series of webpages containing pertinent information
 - a Question-and-Answer session for members
 - a “Case for Renewal” document to explain the rationale for licensing the Core Suite to administrators
- Identifying and communicating Affiliate member Core Suite licensing fees for 2022-2026
- Conducting a member survey to elicit feedback on the Core Suite renewal process

Member Quote:

“We wouldn’t be able to offer the wide range of Health databases without belonging to eHLbc, and [the Core Suite is] a crucial resource for our Nursing programs.”
 - Derek Yap, Manager, Library & Technology Services, Yukon University

Developing and Supporting eHLbc Membership

eHLbc has 51 member organizations including hospitals, professional health associations, government ministries, colleges, and universities across BC and the Yukon.

2022 Achievements

New Member: eHLbc welcomed new affiliate member Work Wellness Institute to the consortium.

Communications Support: In addition to providing orientations to new library directors and staff, in 2022 eHLbc also refreshed processes and website documentation for Affiliate Members, and shared consortial updates via the Vital Signs newsletter.

Action Planning: The Management Committee approved an action plan to gather stakeholder input and host a facilitated Strategic Framework event for all members in Summer 2023.

Member Quote:

“What would we do without eHLbc? It makes all this content affordable for us and available to our students, many of whom will graduate to become our future healthcare workers! Thank you eHLbc for all you do.”

- Patsy Scott, Research and Instructional Librarian, Camosun College

Professional Development

In response to member feedback, eHLbc offered online learning sessions that provide “deep dives” into eHLbc-licensed resources.

2022 Achievements

Three learning opportunity sessions were offered to members:

- Using OVID Evidence-Based Medicine Reviews
- Using the EBSCOhost Interface for Core Suite Resources
- Using the PICO Search Model Across the EBSCO Core Suite Resources

eHLbc Management Committee, as of Dec. 2022

Chair: Debbie Schachter, Langara College

Vice Chair: Chantalle Jack, Provincial Health Services Authority

Post-Secondary Sector Representatives: Brenda Mathenia, College of the Rockies and Todd Mundle, Kwantlen Polytechnic University

Health Sector Representatives: Kenneth McFarlan, Island Health Authority and Brooke Scott, Fraser Health Authority

Affiliate Sector Representative: Carol MacFarlane, BC College of Nurses and Midwives

eHLbc Administrative Centre Staff

Anita Cocchia, Korinne Hamakawa, Leah Hopton, Sunni Nishimura, Vaughn Postgate, Brandon Weigel

Administrative Structure

Since 2013, Simon Fraser University (SFU) Library has served as eHLbc's host, providing administrative, financial, and organizational infrastructure to the consortium. The BC Electronic Library Network (BC ELN), also hosted at SFU Library, is contracted by eHLbc members to act as the eHLbc's Administrative Centre.

Administrative Centre staff continuously seek to strengthen eHLbc infrastructure and build relationships that will benefit the consortium. In 2022, Administrative Centre staff worked with the SFU Finance department staff to improve structure and sustainability of eHLbc finances within the SFU system. Staff also attended Consortia Canada meetings to discuss topics affecting library consortia across Canada, and participated in Western Consortia meetings to discuss and move forward on cross-consortial collaborations (e.g., negotiating a common inflationary renewal increase for EBSCO licences).

The Year Ahead

eHLbc activities on the horizon for 2023 include:

- Engaging in a strategic planning process in order to ensure that the consortium continues to meet the evolving needs of its members.
- Continuing to expand learning opportunities offered through eHLbc.
- Planning for an update and migration of the eHLbc website.
- Creating further efficiencies in licensing infrastructure (ConsortiaManager) with customizations and improvements.

The Administrative Centre reports strategic progress biannually.

Financials

Fully funded by members, eHLbc is a self-sustaining organization operating on a cost-recovery basis.

eHLbc Administration

Revenue	2021/22 Actual	2022/23 Projected
Carryforward	\$26,382	\$18,074
Full Member Fees	\$121,581	\$121,104
Affiliate Member Fees	\$10,094	\$10,786
Miscellaneous Revenue (includes prepayments etc.)	\$5,673	\$7,300
Total Revenue	\$163,730	\$157,264

Expenditure	2021/22 Actual	2022/23 Projected
Coordination and Staffing	\$142,538	\$137,186
Administration/Communication/Governance	\$1,378	\$1,801
Technology Infrastructure (including ConsortiaManager)	\$1,740	\$13,336
Total Expenditure	\$145,656	\$152,322

eHLbc Administration Revenue over Expenditure (Carryforward):

- 2021/22 Actual Carryforward: \$18,074
- 2022/23 Projected Carryforward: \$4,942

Licensing Programme

Revenue	2021/22 Actual	2022/23 Projected
Carryforward	\$212,900	\$239,359
Member Cost Contributions (Core Suite & Opt-in Licences)	\$4,217,945	\$4,309,317
Affiliate Member Contributions (Core Suite)	\$37,713	\$34,981
Miscellaneous Revenue (includes prepayments etc.)	\$101,112	\$209,465
Total Revenue	\$4,569,670	\$4,793,122

Expenditure	2021/22 Actual	2022/23 Projected
Payments to Vendors (Core Suite and Boutique)	\$4,330,311	\$4,563,824
Total Expenditure	\$4,330,311	\$4,563,824

eHLbc Licensing Programme Revenue over Expenditure (Carryforward):

- 2021/22 Actual Carryforward: \$239,359. Carryforward includes Affiliate Member Contributions (Core Suite) for 2018/19, 2019/20, 2020/21, and 2021/22, plus prepayments and credits of \$101,112.
- 2022/23 Projected Carryforward: \$229,299. Carryforward includes targeted funds to cover Core Suite spending gap and special projects, plus prepayments and credits of \$92,866.

eHLbc Licensed Resources

Core Suite

The Core Suite is available to all eHLbc Members and consists of 5,500 full-text journals, 800 ebooks, 25 million bibliographic citations and abstracts, and 740,000 evidence-based reviews. Members choose boutique (opt-in) resources as budgets and needs dictate.

- APA PsycArticles
- APA PsycInfo
- Biomedical Reference Collection: Comprehensive Edition
- CINAHL Complete
- eBooks Nursing Collection
- Evidence Based Medicine Reviews
- LWW Total Access Collection 2021 with Neurology
- EBSCO Medline with Full Text
- OVID Medline

Boutique (Opt-In) Agreements

- Ageline
- Alexander Street Press Video Online
- American Psychiatric Association Products (DSM-5 Library, Introductory Textbook of Psychiatry, PsychiatryOnline Core, PsychiatryOnline Premium, Psychotherapy Library)
- Clinical Skills (Clinical Skills Core, Pediatric Nursing, Perioperative Nursing, Respiratory Therapy)
- DynaMed
- EBSCO Discovery Service (EDS)
- Full Text Finder (eHLbc House Account)

- Health Source Package & Nursing Reference Center (Health Source Package, Health Source Package and Nursing Reference Center Plus)
- Joanna Briggs Institute (JBI) Database (JBI Complete Package, JBI EBP Database and Journal Package, JBI Research Package)
- Lippincott Williams & Wilkins (LWW) Joanna Briggs Institute (JBI) Book Collection
- Ovid Products (Health and Psychosocial Instruments, OVID User Licence, EMBASE)
- Medline Upgrade (MEDLINE Complete)
- Primal Pictures / Anatomy TV
- SPORTDiscus Index / SPORTDiscus with Full Text



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If you have comments or feedback about this accessible PDF, please email leahh@bceln.ca. Your suggestions are welcome.