

CONNECTING STUDENTS RESEARCHERS AND PROFESSIONALS TO TRUSTED HEALTH RESOURCES

**ELECTRONIC HEALTH LIBRARY OF BRITISH COLUMBIA
YEAR IN REVIEW 2021**

MESSAGE FROM THE CHAIR

The Province of BC has pledged to fortify the health care system by building and expanding hospitals and health care facilities¹, and adding nursing seats at post-secondary institutions². eHLbc plays a vital role in our evolving health care system, by providing current and future medical practitioners and researchers access to evidence-based health information that supports their work caring for the residents of BC.

The Core Suite, a multi-vendor bundle of electronic health resources licensed by all eHLbc members, provides a critical foundation. In 2021, the groundwork was laid for a renewal that will provide access for another four years. eHLbc continues to augment health resource offerings with opt-in licenses, and members were invited to share further licensing suggestions via the new product selection survey. In 2021 eHLbc also launched a series of learning opportunities for library staff to deepen their understanding of how to use electronic resources licensed through the consortium.

I'm pleased to share the progress eHLbc made in 2021 in this Year in Review report, and I thank members for their ongoing commitment to collaboration.



Kenneth McFarlan

Management Committee
Chair
Library Services Manager,
Island Health Authority

eHLbc's multi-sector collaborative services and coordinated approach to licensing ensure that all health students and practitioners across BC and the Yukon – whether they are working in urban or rural centres, in public or private practice – have access to the same core health resources that support and improve practice, education, and research.

CORE VALUES

Collaborative

Proactive

Responsive

Equitable

Accountable

Sustainable

STRONGER TOGETHER

eHLbc is an active participant in [Consortia Canada](#), a group of library consortia that cooperatively licenses electronic resources and works on common goals. In 2021 eHLbc collaborated with fellow Canadian consortia to:

- secure low common inflationary renewal rates for EBSCO licensed resources to 2022
- license 4 electronic resources on behalf of members (lead on 1)
- coordinate efforts to contact vendors in response to SolarWinds data breach
- license ConsortiaManager, software used to manage licensing infrastructure

¹ Province of British Columbia Strategic Plan 2018/19 - 2021/22, pg 4. <https://www2.gov.bc.ca/gov/content/governments/about-the-bc-government>

² News Release: Hundreds of new nursing training seats coming provincewide. <https://news.gov.bc.ca/releases/2022HLTH0004-000250>

VALUE OF PARTICIPATION

BENEFITS



51

health, post-secondary, and government organizations pool resources & efforts, and gain significant discounts.

1

central body, the eHLbc consortium, coordinates and negotiates on behalf of members. This centralized approach increases convenience and clout.

+600k

students, educators, researchers, and health care professionals have online access to core health resources.

ACCESS



+745k

electronic journals, e-books, videos, and point-of-care tools are available online to members' patrons.

24/7

access to evidence-based research for professionals, educators, researchers, and students.

15

"boutique" (opt-in) resources for members to choose from in addition to the Core Suite.

SAVINGS



\$7+m

in savings each year on the Core Suite of resources, a collection of health databases available to all members.

10-100%

discounts off list price on eHLbc resources, thanks to collaborative licensing through the consortium.

\$4.80

per student/health practitioner to have a full year of access to Core Suite resources. That's about the cost of a fancy coffee!

EQUITABLE ACCESS TO HEALTH RESOURCES

The [Core Suite](#) is a cornerstone of eHLbc. It is a multi-vendor bundle of electronic resources to which all eHLbc member organizations subscribe. The Core Suite supports eHLbc's primary goal of providing BC and the Yukon's health care and post-secondary communities with equitable access to essential online health resources.

In 2021, eHLbc formed a team to lead the 2022-2026 renewal investigations. Work included inviting member feedback through an initial survey, creating a website to share information about the renewal, holding Q&A sessions, and negotiations with vendors. The renewal process will wrap up in spring 2022.

2021 STRATEGIC PROGRESS

eHLbc's activities in 2021 were guided by the [2017-2022 strategic plan](#).

MAINTAIN CORE SUITE OF RESOURCES

- Began preparation for Core Suite renewal with initial member survey; formed a Core Suite team to gather information and negotiate on behalf of member organizations
- Communicated renewal progress regularly with members via email, Core Suite Web, and through virtual Question & Answer sessions
- Negotiated an initial proposal with vendors; released proposal to members in December

GROW COLLECTION OF BOUTIQUE LICENSES

- Renewed 15 boutique resources (opt-in resources external to the Core Suite) on behalf of member libraries
- Collaborated with fellow Consortia Canada members to license resources, manage SolarWinds data breach, and strategize transition to new licensing infrastructure ConsortiaManager
- Completed the [2021/22 New Product Selection Process](#) and began investigating licensing options for resources prioritized by members

EMPOWER AND SUPPORT EHLBC MEMBERS

- Extended agreement with EBSCO regarding common inflationary renewal rate increases for licensed resources to June 30, 2022; by collaborating with other consortia, eHLbc succeeded in sustaining beneficial pricing and system-wide equity for libraries in Western Canada
- Provided orientations and customized dashboards depicting institutional value with seven new library directors and staff
- Published two issues of the Vital Signs newsletter, available at: <https://ehlb.ca/news-events/newsletter>



DEVELOP EHLBC'S AFFILIATE MEMBERSHIP

- Completed a review of membership pages and application tools to streamline application process; created a new web form for applicants
- Developed an affiliate member Letter of Agreement (LoA) that outlines criteria for membership and member responsibilities; implemented the new LoA with Canadian College of Naturopathic Medicine to support the institution's merger with Boucher Institute of Naturopathic Medicine
- Responded to membership inquiry from Work Wellness Institute; Institute has subsequently been accepted as a new affiliate member

CULTIVATE PROFESSIONAL DEVELOPMENT

- Conducted a Learning Opportunities survey to investigate member needs and consortial interest in training and learning opportunities; respondents indicated strong interest in engaging in both learning about eHLbc-licensed resources as well as peer-to-peer professional development opportunities
- Offered 3 learning opportunities to members:
 - Premier Human Anatomy Package PALMs
 - Premier Human Anatomy (Primal Pictures)
 - EBSCO Discovery Service Health User Interface
- Created a Learning Opportunities page for eHLbc members; page makes available recordings of past sessions: <https://ehlbc.ca/members/training-support/learning-opportunities> (log in required)

LICENSING INFRASTRUCTURE SUPPORT

- With sister consortium BC ELN, led multi-consortial negotiations for licensing infrastructure ConsortiaManager on behalf of interested Canadian consortia (see callout box, pg. 7)
- Strengthened internal licensing process documentation to ensure continuity of knowledge and support those working on renewals
- Oversaw UBC iSchool co-op students working on licensing and other eHLbc-related projects

NEW LEARNING OPPORTUNITIES

Learning about health, medicine, and the body has come a long way from pulling a medical textbook off the shelf. Today's online educational tools and resources offer highly detailed and interactive learning experiences. Library staff now have additional support in learning how to use, and train others to use, some of these powerful resources thanks to a new series of learning opportunities offered through eHLbc.

Organized in response to positive survey feedback gathered in early 2021, the eHLbc Administrative Centre offered several online learning sessions through the year for members. These sessions provided "deep dives" into ehlbc-licensed resources like Primal Pictures Premier Human Anatomy Package, which offers 3D reconstructions of human anatomy. Session recordings are available for members to watch or re-watch anytime by logging into the eHLbc website.

"How times have changed since basic rote learning! Dynamic learning tools represent the future of education and the PALMs session underlined the value of technology applied to learning."

- Ken McFarlan
Library Services Manager at
Island Health Authority

This new learning series reflects the consortium's responsiveness to member needs. The Administrative Centre will continue offering learning opportunities into 2022, and welcomes member input on future topics.



Paramedic students at the Justice Institute of British Columbia

EHLBC MANAGEMENT COMMITTEE

As of December 2021

Chair	Kenneth McFarlan, Island Health Authority
Vice-Chair	Debbie Schachter, Langara College
Post-Secondary Sector Representatives	April Haddad, Justice Institute of British Columbia Trish Rosseel, Douglas College
Health Sector Representatives	Chantalle Jack, Provincial Health Services Authority Brooke Scott, Fraser Health Authority
Affiliate Sector Representative	Carol MacFarlane, BC College of Nurses and Midwives
eHLbc Administrative Centre	Anita Cocchia, Korinne Hamakawa, Leah Hopton, Sunni Nishimura, Vaughn Postgate, Brandon Weigel

STREAMLINING E-RESOURCE MANAGEMENT

Prompted by the need to find a tool that would replace outdated infrastructure, eHLbc investigated options in 2021. [ConsortiaManager](#), a platform designed specifically for managing Library consortia workflows, was selected for the many benefits it will bring the consortium:

- greater efficiencies in licensing and invoicing processes
- a cost-effective alternative to custom tools
- increased customization for member organizations

The eHLbc Administrative Centre will support members through the transition in 2022.

RANKING SURVEY

As part of eHLbc's [new product selection process](#), member organizations were invited to nominate resources to investigate for consortial licensing, then had an opportunity to vote for their desired choices among the products nominated. The Administrative Centre will explore top ranked products for consortial licensing.

FINANCIALS

Fully funded by members, eHLbc is a self-sustaining organization operating on a cost-recovery basis.

EHLBC ADMINISTRATION

		2020/21 Actual	2021/22 Projected
REVENUE	Carryforward	18,066	26,381
	Full Member Fees	119,195	121,581
	Affiliate Member Fees	10,073	10,094
	Miscellaneous Revenue (includes prepayments etc.)	5,425	5,673
	Total Revenue	152,759	163,729
EXPEND.	Coordination and Staffing	120,808	142,538
	Administration/Communication/Governance	1,356	1,378
	Technology Infrastructure	4,214	1,740
	Total Expenditure	126,378	145,656
Revenue over Expenditure (Carryforward)		26,381	18,073

LICENSING PROGRAMME

		2020/21 Actual	2021/22 Projected
REVENUE	Carryforward	188,766	212,899
	Member Contributions	4,520,859	4,222,995
	Affiliate Member Core Cost Contributions	39,796	37,713
	Miscellaneous Revenue (includes prepayments etc.)	94,327	96,062
	Total Revenue	4,843,748	4,569,669
EXP.	Payments to Vendors (Core Suite and Boutique)	4,630,849	4,330,311
	Total Expenditure	4,630,849	4,330,311
Revenue over Expenditure (Carryforward)		212,899*	239,358**

*20/21 Carryforward (\$212,900) includes Affiliate Member Core Cost Contributions for 2018/19, 2019/20, 2020/21 and the subsidy for 2021/22, plus prepayments and credits ~\$94K.

**21/22 Carryforward (\$239,358) includes Affiliate Member Contributions (Core Suite) for 2018/19, 2019/20, 2020/21, and the subsidy for 2022/23 plus prepayments and credits ~\$96K.

THE YEAR AHEAD

eHLbc activities on the horizon for 2022 include:

- Completing the Core Suite renewal and gathering feedback from member organizations on process to inform future renewals
- Transitioning to new licensing and billing management tool ConsortiaManager
- Continuing with the Learning Opportunities series; the next session will be a dive into OVID's Evidence Based Medicine Reviews (EBMR)
- With eHLbc's current strategic plan to expire in 2022, eHLbc will begin a process to consult with members on the future of the consortium

The Administrative Centre reports strategic progress [biannually](#).



As the Province of British Columbia continues to invest in health care with expanded education opportunities and more services, eHLbc is there to support this growth.

eHLbc's provision of current, evidence-based health research supports a robust health care system.

Hundreds of new nursing training seats coming provincewide



Photo above: "[Full steam ahead for expanded Richmond Hospital](#)", by [Province of British Columbia](#), licensed under [CC BY-NC-ND 2.0](#)

Photo to right: "[Esquimalt UPCC opens at permanent new location](#)", by [Province of British Columbia](#), licensed under [CC BY-NC-ND 2.0](#)

LICENSED RESOURCES

CORE SUITE OF RESOURCES

APA PsycArticles
APA PsycInfo
Biomedical Reference Collection: Comprehensive Edition
CINAHL Complete
eBooks Nursing Collection
Evidence Based Medicine Reviews
LWW Total Access Collection 2021 with Neurology
EBSCO Medline with Full Text
OVID Medline

BOUTIQUE RESOURCES

Ageline
Alexander Street Press Video Online
Clinical Skills
DSM-5 Library
DynaMed
EBSCO Discovery Service (EDS)
EBSCO Health Source Package (Health Source Consumer & Nursing/Academic, Alt Healthwatch, and AHFS Consumer Medication Info)
Introductory Textbook of Psychiatry
Joanna Briggs Institute Database, Journal, and Tools Package
Lippincott Williams & Wilkins (LWW) Joanna Briggs Institute (JBI) Book Collection
Nursing Reference Center / Nursing Reference Center Plus
Premier Human Anatomy Package
PsychiatryOnline Core / PsychiatryOnline Premium
Psychotherapy Library
SPORTDiscus Index / SPORTDiscus with Full Text

The Core Suite is available to all eHLbc Members and consists of 5,500 full-text journals, 800 ebooks, 25 million bibliographic citations and abstracts, and 740,000 evidence-based reviews. Members choose boutique resources as budgets and needs dictate.

MEMBER ORGANIZATIONS

as of December 2021

POST-SECONDARY INSTITUTIONS

Alexander College
British Columbia Institute of Technology
Camosun College
Canadian College of Naturopathic Medicine
Capilano University
Coast Mountain College
College of New Caledonia
College of the Rockies
Columbia Bible College
Douglas College
Justice Institute of British Columbia
Kwantlen Polytechnic University
Langara College
Nicola Valley Institute of Technology
North Island College
Northern Lights College
Okanagan College
Quest University Canada
Royal Roads University
Selkirk College
Simon Fraser University
Thompson Rivers University
Trinity Western University
University of British Columbia
University of Northern British Columbia
University of the Fraser Valley
University of Victoria
Vancouver Community College
Vancouver Island University
Yukon University

HEALTH AUTHORITIES

First Nations Health Authority
Fraser Health Authority
Interior Health Authority
Island Health Authority
Northern Health Authority
Providence Health Care
Provincial Health Services Authority
Vancouver Coastal Health Authority
Yukon Health & Social Services

GOVERNMENT AND HEALTH PROFESSION ORGANIZATIONS

BC Association of Kinesiologists
BC College of Nurses and Midwives
Canadian Association of Occupational Therapists – BC Chapter
College of Physicians and Surgeons of BC
Health Employers Association of BC
Ministry of Children and Family Development
Ministry of Health
Nurses and Nurse Practitioners of BC
Physiotherapy Association of BC
Registered Massage Therapists' Association of BC
Speech and Hearing BC
WorkSafeBC



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