

eHLbc Administrative Centre Report: July to December 2024

In addition to eHLbc's [Strategic Framework](#) work plan, the consortium captures key work and achievements via bi-annual progress reports.

Licensing Infrastructure Support

- Completed the update and posting of all license agreement documents in Consortia Manager; Members can now access all licensing information and documentation from one consolidated platform.
- Negotiated a low common inflationary renewal increase for ProQuest-licensed resources for 2024; this was accomplished in partnership with other western consortia and provides stability for partner library budgets.
- Acted swiftly in response to partner library concerns regarding new user interfaces from EBSCOHost and EBSCO Discovery Service. The Office served as a central communications hub, engaging directly with EBSCO to address issues, compile partner library feedback, and facilitate collaborative problem-solving sessions among libraries.

Maintain Core Suite of Resources

- Initiated Core Suite renewal process for new license term beginning April 1, 2026:
 - Formed Core Suite Team and outlined action plan and responsibilities for Core Suite renewal process.
 - Developed and implemented Core Suite Member Input survey to gather feedback from all eHLbc members on Core Suite products and the renewal process.
 - Shared eHLbc Core Suite Renewal and Membership Commitment Plan for approved by the eHLbc Management Committee at the fall meeting.

Grow Collection of Opt-in Resources

- Renewed the following opt-in resources:
 - Ageline – in collaboration with Western Consortia; eHLbc as lead
 - Clinical Skills, including four modules: Core, Pediatric Nursing, Perioperative Nursing, and Respiratory Therapy
 - EBSCO Discovery Service (EDS) – in collaboration with BC ELN
 - JBI Database, Journal, and Tools Package – in collaboration with Consortia Canada; eHLbc lead
 - SPORTDiscus Full Text: in collaboration with COPPUL

- SPORTDiscus Index: in collaboration with COPPUL
- Successfully negotiated an extension of the existing Clinical Skills agreement for the Health Authorities, with advantageous pricing and low year-over-year increases for the upcoming 2025-2030 term.
- Participated in Consortia Canada and Western Consortia meetings to discuss licensing topics, among other issues of relevance to Canadian library consortia.

Empower and Support eHLbc Members

- Finalized and published a 45-minute asynchronous online eHLbc Orientation Course to provide an accessible, engaging introduction for new staff at member organizations.
- Held eHLbc Orientation Course interactive virtual launch event at which ~20 member staff learned more about the orientation course and connected with fellow members.
- Provided eHLbc members with troubleshooting and technical support for authentication or access issues, IP updates, and usage statistics.
- Met with new contacts at NNPBC, MSHRBC, and the Provincial Nursing and Allied Health Council to answer questions about eHLbc licensing and membership.
- Explored synergies with Health Libraries Association of BC
- Produced an October 2024 issue of the Vital Signs newsletter.

Cultivate Professional Development

- Provided an online learning opportunity for members on “Appraising the Literature and Systematic Reviews” led by an EBSCO Health training specialist.
- Shared results of the 2024 Community Engagement and Learning Survey, which gathered input from member organization staff on desired engagement activities, including learning opportunities and communities of practice. The survey report with findings and recommendations is available here;
https://ehlbc.ca/sites/default/files/news/2024-09%20eHLbc%20Community%20Engagement_Learning%20Survey%20Report_%20Final.pdf