

eHLbc Management Committee Meeting Minutes

Date: Tuesday, November 16, 2021

Location: Virtual Meeting via Zoom

In Attendance:

April Haddad (JIBC, Post-secondary)
Carol MacFarlane (BCCNM, Affiliate)
Trish Rosseel (DC, Past Chair)
Brooke Scott (FHA, Health)
Kenneth McFarlan (VIHA, Health, Chair)

eHLbc Office:

Anita Cocchia
Sunni Nishimura
Reba Ouimet (Recorder)

Regrets: Debbie Schachter (LC, Post-Secondary), Chantalle Jack (PHSA, Health)

1. Welcome & Adoption of Agenda

K. McFarlan provided welcoming remarks including a territorial acknowledgement and introduced C. Jack from PHSA as the new Health sector representative.

Agenda was adopted as approved.

2. Committee Membership and Vice-Chair Election

K. McFarlan reminded the Committee that a Vice-Chair will be selected at this meeting, who will become the Chair in October 2022. The Vice-Chair selection protocols as per the Terms of Reference were restated:

- Chair and Vice-Chair must hail from different sectors and alternate annually
- Current Chair, K. McFarlan, is from the Health sector; the Vice-Chair will come from the Post-Secondary sector
- A Vice-Chair is selected by consensus from among the committee representatives

Though unable to attend, D. Schachter put their name forward for the Vice-Chair role.

No objections or further nominations were put forward. D. Schachter was confirmed as the incoming post-secondary Vice-Chair. An announcement will be made to membership following approval of the meeting minutes.

3. Core Suite Update

A. Cocchia provided an update on the Core Suite renewal, highlighting current activity and next steps for the renewal on April 1, 2022:

- eHLbc updated and submitted the member FTE/headcount numbers to OVID and EBSCO in mid-July; an initial proposal was received by eHLbc in late-September.
- Vendor meetings were held in August; vendors were reminded of eHLbc processes and timelines.
- The Core Suite Web was launched in August 2021 and provides eHLbc members with:
 - Background information on the Core Suite;
 - A timeline of the renewal process;
 - An archive of communications;
 - A link to the Discussion Forum;
 - Information about Core Suite products such as title lists.
- An information session was held in October with ~20 attendees, and involved a walk-through of the Core Suite Web, an overview of the Core Suite negotiations process, and Q&A for members.
- eHLbc is working to obtain 'retail' pricing from the vendors to better identify the value of our Core Suite.
- eHLbc is also evaluating pricing for the upgrade to Medline Complete from Medline with Full Text, since this resource received support from the 2021 Member Input Survey and from the 2021 ebox/Ranking Survey process.
- Other activities currently in progress are:
 - Finalizing post-secondary member costs.
 - Asking Health Authorities to confirm their cost sharing formula, which was originally based on the Patient Safety and Learning System Cost Sharing Formula.

4. Licensing Infrastructure – Next Steps

A. Cocchia provided context and outlined upcoming changes to eHLbc's licensing infrastructure, their implications for members, and some next steps in the process.

'Licensing infrastructure' refers to the complex systems that the eHLbc Office uses to manage e-resource offers and renewals for our membership, including a custom-built Drupal 7 website, and project management, accounting, and invoicing tools.

While the current structure has worked well in the past, Drupal 7 will no longer be supported past 2022 and the eHLbc Office has been exploring alternative options: migration to a new Drupal 9 custom-build or, transition to a licensing management software.

There is one licensing management software specifically designed for library consortia, a product called ConsortiaManager. It was introduced by its founders, the Danish Digital Library, in 2014 at the International Coalition of Library Consortia. Due to interest over the past year, a Consortia Canada team, led by eHLbc/BC ELN, was formed to investigate the product and negotiate a consortial price.

After careful review and analysis of the platform, eHLbc determined that ConsortiaManager is the best solution for the organization's licensing infrastructure needs as:

- It can handle our current processes effectively.
- It includes an invoicing system.
- It is more cost effective than a custom-build in Drupal 9.
- eHLbc and BC ELN can share the costs of ConsortiaManager, while each consortium would need its own installation of Drupal 9.
- Several sister consortia have also decided to transition to ConsortiaManager, so eHLbc will be joining a larger community of practice.

Next steps:

- Early in the new year the eHLbc Office will be forming an implementation team with BC ELN
- A project plan with timelines will be communicated to members

A. Cocchia noted that a move to ConsortiaManager will result in some minor changes for members who handle collections work, but members will be supported by eHLbc and provided with training. Overall, it was made clear that the new infrastructure will provide efficiencies, streamline members activities, and reduce costs.

A discussion ensued about the experiences of the current users of the software, in which it was noted that the two Canadian users have had positive experiences. In response to questions about privacy, S. Nishimura explained that there are many US and European consortia using ConsortiaManager as the servers are based in Europe, which alleviates many privacy concerns. She also clarified that eHLbc will conduct a privacy impact assessment prior to adoption.

5. Update on eHLbc Activities

S. Nishimura provided an update on other eHLbc Office staffing and Learning Opportunities.

Jennifer Bancroft, one of eHLbc's licensing coordinators, begins her maternity leave at the end of November. Jane Jun, eHLbc/BC ELN's current co-op student, will take on some licensing work while the more complex work will be redistributed to other staff.

eHLbc continues to seek out and offer Learning Opportunities for members and welcomes further suggestions.

The first two Learning Opportunities offered on Anatomy.TV in the summer were a great success. A third session was offered in October on the new EBSCO Discovery Service Health interface; this involved a demo of the interface and Q&A from members.

Attendance and interest are high with an average of 25 folks registered for each session and many request the recordings afterwards. All three recordings are posted to the members-only Learning Opportunities section of the eHLbc website

The Committee noted that the recordings were helpful and appreciated by members.

Bates Visual Guide Negotiations

A. Cocchia outlined the negotiation process and final outcome for Bates Visual Guide:

Bates Visual Guide (Ovid) was suggested in the e-Box and Ranking Survey this summer. The vendor was keen and interest from libraries was high, but eHLbc and the vendor could not come to an agreement on pricing. eHLbc licensing principles state that members must see a financial benefit from consortial licensing, and the vendor was unwilling to abide by this principle.

eHLbc will now focus on the other highly-ranked items from the Ranking Survey after the Core Suite has been finalized:

- BMJ Journals
- Journal of the American Medical Association (JAMA)
- Practice-Based Evidence in Nutrition
- RxFiles

6. New Business

There was no new business.

7. Next Meeting

The next Management Committee meeting will take place in Spring.